



PANNON EGYETEM

Gazdálkodás- és Szervezéstudományok Doktori Iskola

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Quality management

1. Describe the structure of quality control, its elements and their relationship.
2. Describe the trends of quality management and the main drivers of change.
3. Describe the functions of quality management.
4. Describe the principles and the most important tools of TQM philosophy.
5. Describe the principles and structure of the standardized quality management system.
6. Risk-based thinking in the standardized quality management system.
7. Development, advantages and main challenges of integrated management systems.
8. Principles and process of a management system audit.